

**Program Release Information**

DL-No. DLKM\_BT2415490EN

Product name: bizhub i-Series

Subject: Power Control CPU2(LPPP) and MFP Controller BOOT program FW for C5372 (CPU temperature failure)  
24/Jan/2025

Please refer to the following knowledge articles before using this special Jig firmware.

\* KB0031906 - C5372 (CPU temperature failure) occurs during the low power or the sleep mode.  
(for A3 products)\* KB0031685 - C5372 (CPU temperature failure) occurs during the low power or the sleep mode.  
(for A4 products)**1. Release version and file name**

The newly released program version and download file name is as follows.

| Model                                                                                                   | MFP Controller<br>BOOT Program | Power Control CPU2<br>(LPPP) | Jig Firmware               |
|---------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------|----------------------------|
| C751i<br>C750i                                                                                          | ACKN0Y0-1E00-G00-17            | ACKN0Y0-2000-G00-15          | FW_ACKN0Y0-F000-GXX-27.exe |
| C651i<br>C650i/C550i                                                                                    | AA7N0Y0-1E00-G00-21            | AA7N0Y0-2000-G00-19          | FW_AA7N0Y0-F000-GXX-27.exe |
| C551i/C451i<br>C550i without memory board<br>C450iS<br>C450i                                            | AA7R0Y0-1E00-G00-21            | AA7N0Y0-2000-G00-19          | FW_AA2J0Y0-F000-GXX-42.exe |
| C361i/C301i/C251i<br>C360i/C300i/C250i                                                                  | AA2J0Y0-1E00-G00-30            | AA2J0Y0-2000-G00-38          |                            |
| 751i<br>750i                                                                                            | ACV70Y0-1E00-G00-17            | ACV70Y0-2000-G00-15          | FW_ACV70Y0-F000-GXX-27.exe |
| 650i/550i                                                                                               | AC740Y0-1E00-G00-17            | AC740Y0-2000-G00-15          | FW_AC740Y0-F000-GXX-41.exe |
| 651i/551i<br>650i without memory board<br>550i without memory board<br>451i/361i/300i<br>450i/360i/300i | AC770Y0-1E00-G00-17            | AC770Y0-2000-G00-15          | FW_AC770Y0-F000-GXX-43.exe |
| C4051i/C3351i<br>C4050i/C3050i                                                                          | A93E0Y0-1E00-G00-23            | A93E0Y0-2000-G00-27          | FW_A93E0Y0-F000-GXX-37.exe |
| C3321i<br>C3320i<br>C4001i<br>C4000i                                                                    | AAJT0Y0-1E00-G00-22            | A93E0Y0-2000-G00-27          | FW_AAJT0Y0-F000-GXX-32.exe |
| 4751i/4051i<br>4750i/4050i                                                                              | ACT90Y0-1E00-G00-21            | ACT90Y0-2000-G00-16          | FW_ACT90Y0-F000-GXX-22.exe |
| 4701i<br>4700i                                                                                          | ACTA0Y0-2000-G00-16            | ACTA0Y0-2000-G00-16          | FW_ACTA0Y0-F000-GXX-18.exe |

[Download File Name]

FW\_ACKN0Y0-F000-GXX-27.exe

FW\_AA7N0Y0-F000-GXX-27.exe

FW\_AA2J0Y0-F000-GXX-42.exe

FW\_ACV70Y0-F000-GXX-27.exe

FW\_AC740Y0-F000-GXX-41.exe

FW\_AC770Y0-F000-GXX-43.exe

FW\_A93E0Y0-F000-GXX-37.exe

FW\_AAJT0Y0-F000-GXX-32.exe

FW\_ACT90Y0-F000-GXX-22.exe

FW\_ACTA0Y0-F000-GXX-18.exe

FW\_ACM10Y0-F000-GXX-24.exe

PRI\_DLKM\_BT2415490EN\_\*\*.docx

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## **2. What changed**

1. Optimize the voltage applied to the CPU and reduce the heat generated by the CPU.

## **3. Cautions and Restrictions**

\*This special FW only updates the Power Control CPU2 FW in the CPU board.

After updating the FW, please check the version of "Power Control CPU2" is updated in service mode.

\*If turning OFF the main power during the FW update, the machine won't boot up. CPU board must be replaced.

Please make sure not to turn OFF the main power during the FW update.

## **4. How to install**

- \* USB stick
- \* Remote FW update using such as WWRSPF and Fleet RMM, etc.

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